



Rev. 3/10/2020

“ENGINE FOR LIFE” PROTECTION PROGRAM

CUSTOMER NAME: _____ PHONE # _____
YEAR & MAKE: _____ MODEL: _____
PURCHASE DATE: ___ / ___ / _____ VIN# _____

Program Guidelines:

- This warranty is offered by CarSense and applies only after 300,000 miles or 10 years from the date of purchase.
- Covers engine from oil related mechanical failures or abnormal wear.
- Vehicle’s oil and oil filter must be changed at least as often as recommended by the vehicle manufacturer
- If maintenance is not done at a CarSense location, it must be performed at a professional automotive service facility. Customer is responsible for maintaining necessary maintenance log, receipts, and making sure the oil used meets or exceeds the guidelines from the manufacturer of Customer’s vehicle. Customer must be able to prove all necessary receipts or warranty is null and void.
- Customer is responsible for maintaining proper oil level between oil changes.
- Other than the oil and filter changes, the manufacturer’s recommended maintenance schedule must be followed. The air filter and air cleaner element(s) must be replaced and the emission control system must be maintained in accordance with the vehicle manufacturer’s recommendations.
- Budget Transportation vehicles do not qualify for coverage.
- Damage (or additional damage) caused by neglect is not covered.
- Update your oil change records online at least once every twelve (12) months, even if no oil change has taken place, on the Pennzoil Lubrication Limited Warranty website.
- Warranty is not transferable. Vehicle must be registered in original purchasers name at time of the claim.
- CarSense reserves the right to repair or replace with new, remanufactured or used parts.
- Coverage is for the following internally lubricated engine parts only:
 - Piston and Rings, Cam Shaft and Bearings, Valve Lifters, Oil Pump, Push Rods, Crankshaft and Bearings, Wrist Pins and Bushings, Distributor Drive Gear, Rocker Arms and Pivots, Cylinder Liners or Bores, Intake valves and guides, Rods and Rod Bearings, Timing Gears or Sprockets and Timing Chain (Timing belts and damage to engine due to broken timing belts excluded).
- Additional terms and conditions apply as set forth on the reverse side of this document.

I understand and agree that this warranty is offered by CarSense and applies only after the mileage limits/time limits noted above are exceeded and excludes claims which are also covered by a warranty from the vehicle manufacturer or any extended service contract. If Customer requests that CarSense perform repair or replacement work under this Program, Customer agrees, at the time of its request, (1) to irrevocably assign all of Customer’s right, title and interest in any payments(s) due from any other warranty or any other obligor, payor or insurer, if as and when the Warranty claim is approved; provided



Rev. 3/10/2020

however, (2) if Customer receives payment directly from any other warranty or any other obligor, payor or insurer, notwithstanding the assignment, then Customer agrees to endorse over to CarSense the payment or, in event Customer negotiates the payment, to pay to CarSense the amount of the payment received on the warranty claim.

X _____ X _____
I have read and understand the Program Guidelines CarSense

TERMS AND CONDITIONS OF “ENGINE FOR LIFE” PROTECTION PROGRAM

CarSense makes the following warranty to you, the vehicle owner or lessee whose name appears above. Subject to the term contained herein, it agrees to repair or replace, at its option and expense, the engine parts listed in the coverage section that fail or experience abnormal wear due to the failure of motor oil to provide proper lubrication to the engine of the vehicle identified above.

I. WARRANTY PERIOD

This warranty takes effect 10 years after the date of purchase from CarSense or 300,000 miles, whichever comes first.

II. ELIGIBILITY

A vehicle is eligible for this warranty if it is a privately-owned passenger car, van or pickup/light truck with a GVWR of 10,000 pounds or less; and if:

1. The vehicle has been driven for less than 75,000 miles since the in-service date and has been manufactured within the last 6 years.
2. The vehicle has a valid inspection sticker in the states where inspection is mandatory and has no pre-existing conditions.
3. This warranty also extends to such vehicles when leased by an individual when the Lessee is primarily obligated for repairs. Said vehicle is covered both during the term of the lease and after purchase by Lessee.
4. This warranty does not cover vehicles used for commercial, agricultural or farming purposes.

III. LIMITS OF LIABILITY

1. The payment of claims under this warranty is limited to the time needed to make the necessary repairs or to effect the replacement of any irreparably damaged engine part listed above as allocated by Chilton’s Flat Rate Guide or other auto industry accepted flat rate time guides times (x) the commercial repair shop’s posted hourly labor rate, plus (+) the reasonable cost of a replaced engine part of like kind and quality.
2. In no event shall the liability of CarSense exceed \$5000 or fair market value of the covered vehicle.
3. CarSense is not responsible for incidental or consequential damages. However, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. In addition, this warranty gives you specific legal rights and you may also have other rights which vary from state to state.



Rev. 3/10/2020

IV. CONDITIONS

To keep this warranty valid, you must comply with all the following requirements:

1. The vehicle engine must be serviced with the proper type of motor oil which meets or exceeds the standards of the manufacturer of the covered vehicle.
2. Vehicle's oil and oil filter must be changed at least as often as recommended by the vehicle manufacturer.
3. The motor oil used must be appropriate viscosity grade based on ambient conditions.
4. The air filter and air cleaner element must be replaced in accordance with the manufacturer's recommendations.
5. All services referred to in Section "IV" must be performed by a professional automotive service facility, commercial fast oil change facility or auto dealer.
6. In the event of a claim, you must provide CarSense with satisfactory evidence that all of the services referred to in Section V were performed.
7. Update your oil change records online at least once every twelve (12) months, even if no oil change has taken place, on the Pennzoil Lubrication Limited Warranty website.

IMPORTANT: You must retain copies of all service receipts and repair orders to collect on a claim under this warranty. These receipts must satisfactorily show that the proper motor oil was used; the mileage and date each time the motor oil was put into the vehicle; and the time and date that other services referred to in section IV were performed.

V. EXCLUSIONS

This warranty is subject to all of the following conditions and exclusions:

1. It does not cover vehicles modified, or used in, competitive events.
2. It only covers factory-installed or OEM-specified engine parts.
3. It does not cover claims that are pre-existing conditions or the result of collision, negligent or intentional abuse, improper service or maintenance, defect in manufacturer, improper installation of any part, coolant contamination, or the failure to keep the motor oil and engine coolant at the levels prescribed by the manufacturer and herein. CarSense will not refuse payment for claims that otherwise comply with the terms of this warranty unless it demonstrates in good faith that one or more of these causes resulted in the damage claimed.
4. It does not cover claims also covered by the vehicle manufacturer's warranty or any extended service contract. However, if you have otherwise complied with the terms of this warranty, CarSense will pay the deductible amount to be paid by you under any extended service contract purchased by you which covers such a claim.
5. It does not cover incidental or consequential damages.
6. This warranty is void if at the time you applied for this warranty, your vehicle had in excess of 75,000 miles or the vehicle was over 6 years old.
7. If the subject vehicle is transferred to a second owner or second lessee, this warranty is no longer valid.

VI. FILING A CLAIM

Procedure to follow in the event of a claim under this warranty:

1. Any warranty repairs may be made by CarSense or in the professional automotive service facility of your choice. In all cases, you must notify CarSense of a claim prior to having any repairs made by calling [INSERT CONTACT TELEPHONE #] or writing to:

CarSense



Rev. 3/10/2020

[Insert notice address and contact person/dept.]

Claims must be made to CarSense and not to or through another dealer.

2. You must provide CarSense with all of the following:
 - a. A copy of your warranty;
 - b. Copies of all service repair orders/receipts that will verify compliance with the terms of the warranty;
 - c. A copy of your lease agreement if the vehicle is leased;
 - d. A copy of the current vehicle registration card;
 - e. A complete statement of damage and repair costs;
 - f. A copy of the extended service contract if you are making a claim under Section VII (4) above;
 - g. Upon request, a sample of the motor oil in the crankcase at the time the claimed damage was discovered.
3. If it is apparent that the damage claimed is covered by this warranty and you have complied with all of its terms, we will approve the claim and make payment after repairs are completed. CarSense has limited responsibilities under this warranty, specifically with regard to the cost of repairing or replacing the damaged engine parts listed above in the proper case, paying the deductible amount noted in, and in accordance with Section V (4) above.